Covid-19 Office Protocols & Procedure

- Each patient is screened for COVID-19 over the phone prior to scheduling their appointment.
- On the day of the appointment all patients are screened again before entering the office.
- We enforce that all patients wear a mask. Patients who refuse to do so will not be seen. If a patient does not have a mask, we will provide one prior to entering our office.
- Temperature, pulse oxidation readings, and sanitation of hands is required before being seated
 - If temperature and pulse oxidation is outside of normal limits, the patient(s) will be rescheduled for a later date.
- During procedures an extra-oral suction machine is used in close proximity to the patient to reduce the amount of airborne particles that can potentially be spread throughout the office.
- In between patients, all operatories are subject to an incubation period where Medify Air Purifiers are used to cleanse the air in the rooms. All purifiers have medical grade HEPA filters that remove 99.9% of airborne particles and bacteria. These purifiers are designed to cleanse areas of up to 420 sq. ft. in 15-minutes.
- After the 15-minute incubation period, all operatory surfaces are disinfected using products that follow the latest CDC and ADA guidelines for COVID-19 infection control and prevention. We use products that are bactericidal, tuberculocidal, and virucidal to disinfect all office surfaces.
- After each procedure, all dental instruments are sterilized in an ultrasonic cleaning solution that removes any excess bioburden that may collect on the instruments during procedure. After being placed in the ultrasonic, instruments are then placed in sterilization bags and autoclaved at 134 degrees Celsius for 20-minutes to complete the sterilization process.
- To protect our patients as well as our staff, all employees are required to take and record their temperature prior to entering the office. Staff are also required to wear medical grade PPE that follows CDC and ADA guidelines which consists of: Hair covers, protective eyewear, N-95 masks, face shields, gowns, shoe covers and gloves.